For customers.

Move credits from your Pixalink wallet to your Shopify balance, then use the balance when shopping on the merchant's Shopify store.

Prerequisites

- The merchant has enabled Shopify Store Credit for the outlet.
- You have an available Pixalink credit wallet balance.
- Your Pixalink account is linked to your Shopify customer account.
- Your email address is linked to your Shopify customer account (https://kb.pixalink.io/articles/link-a-customers-email-to-shopify). **Shopify shop login is email-based**, so phone-only linkage is not enough to sign in.

Top up your Shopify balance in the Pixalink customer portal

1. On the customer portal home page, tap **Credits** on your membership card.

EN

Welcome onboard. Let's Explore!

Get convenient access with our customer portal.



Quick Links

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Delivery

Rewards
Vouchers

Membership
Points

Reservations
Timeslot

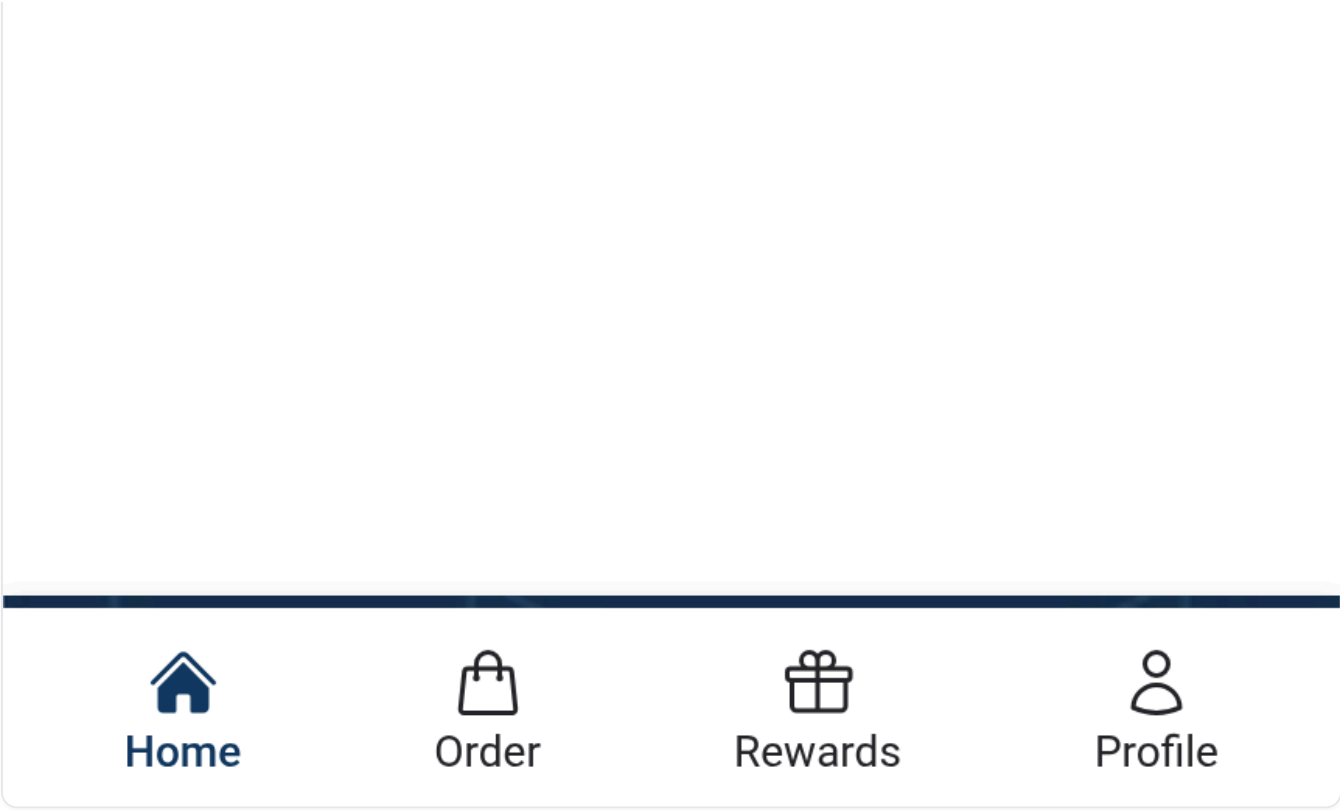


Aisyah Rahman

Member

3	3,364	80.00
Rewards	Points	Credits

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2. Under **Shopify Wallet**, enter the amount to move from your Pixalink wallet. The amount must be greater than zero and cannot exceed your available credit balance.

3. Tap **Top up Shopify Balance**.

4. Confirm that you want to move the credits. The conversion usually takes a few seconds. Your **Shopify Wallet** balance will update, and the conversion will appear in **Credits History**.

View and use your credit in the Shopify shop

5. Log in to the merchant's Shopify shop using the email address linked to your Shopify customer account.
6. After logging in, look at the top-right corner of the shop. Your available store credit appears as a currency amount, such as **RM 10.00**. Click the amount.

7. The **Store credit** window shows your current balance and transaction details. **Added** entries show credit added to your account; **Spent** entries show credit used for order payments.

When you check out on the Shopify shop, you can use the available store credit toward your order.