For vendors and Pixalink staff.

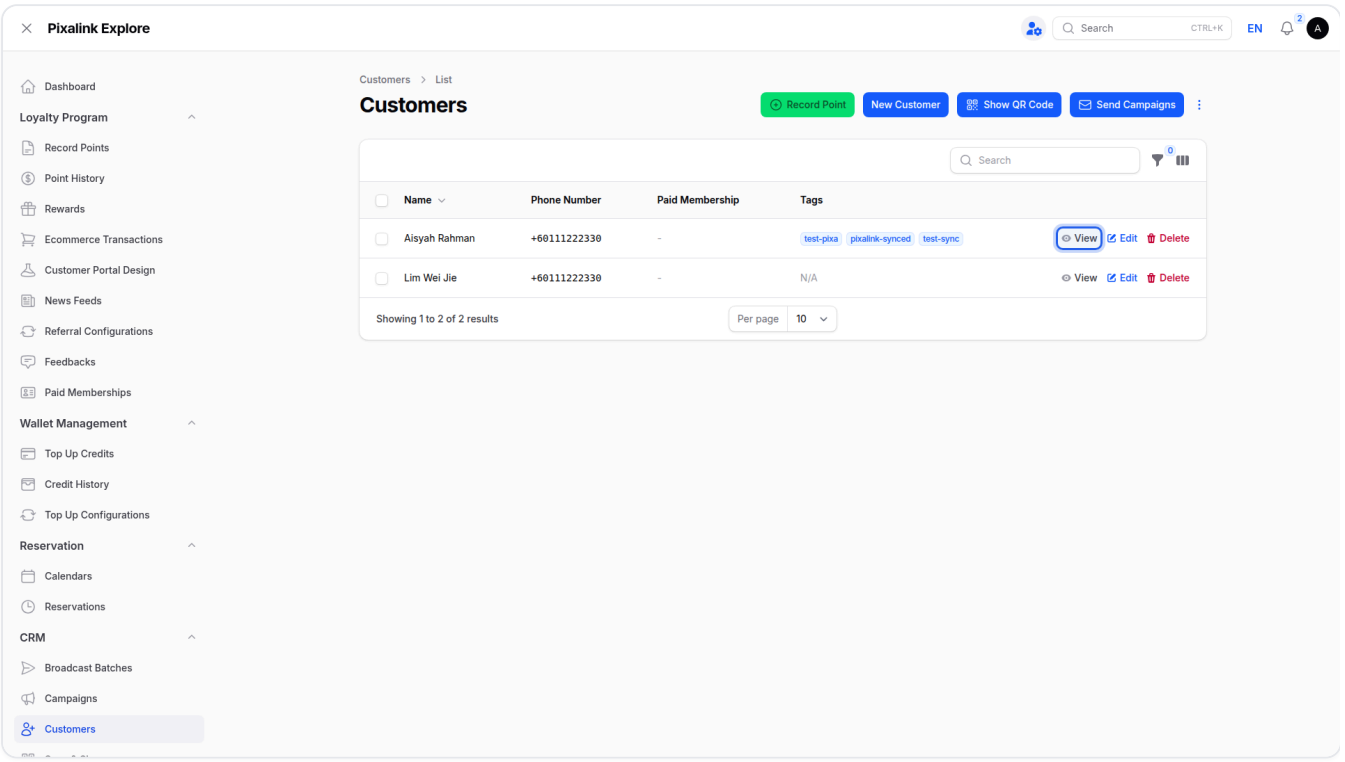
When a customer moves credits to Shopify, Pixalink records a debit in the customer's credit history. Use this guide to review the conversion and its details.

Prerequisite

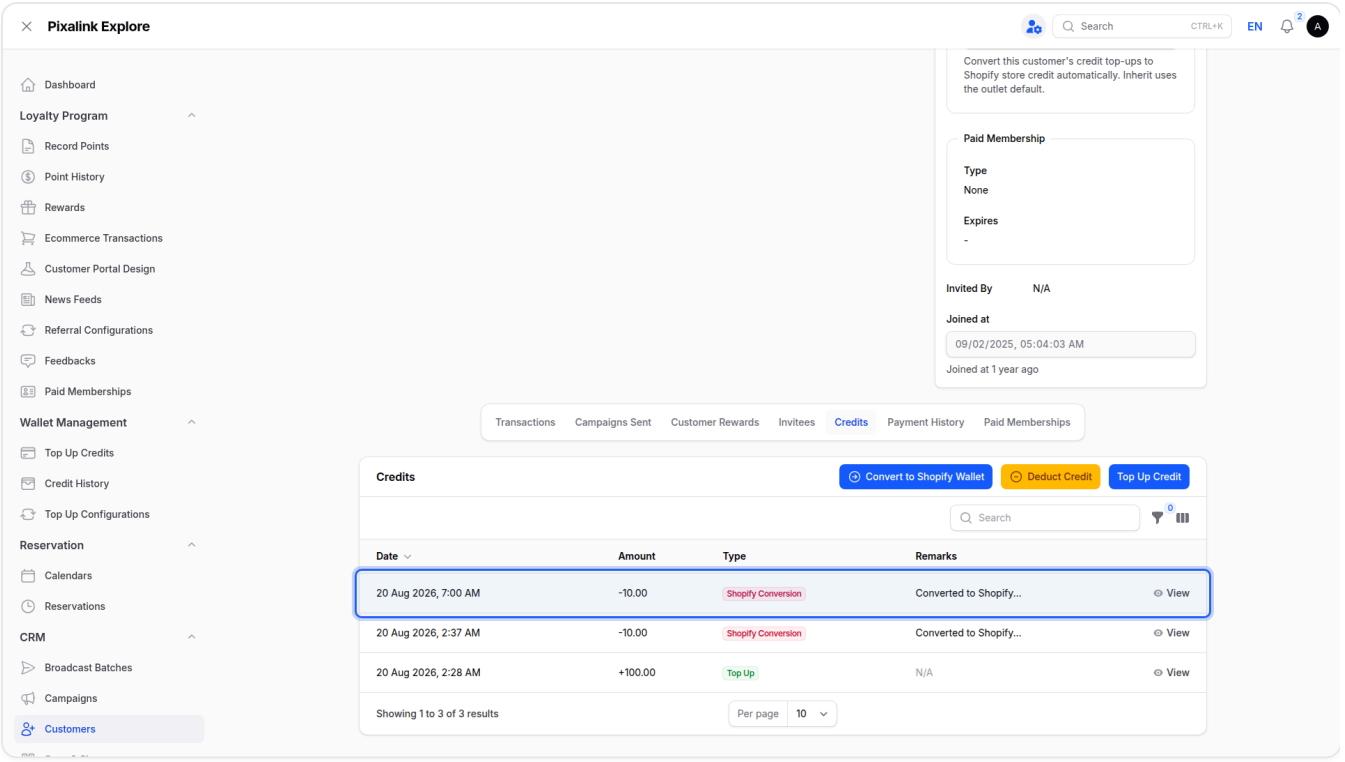
The customer must have completed at least one Shopify Store Credit conversion.

View the transactions

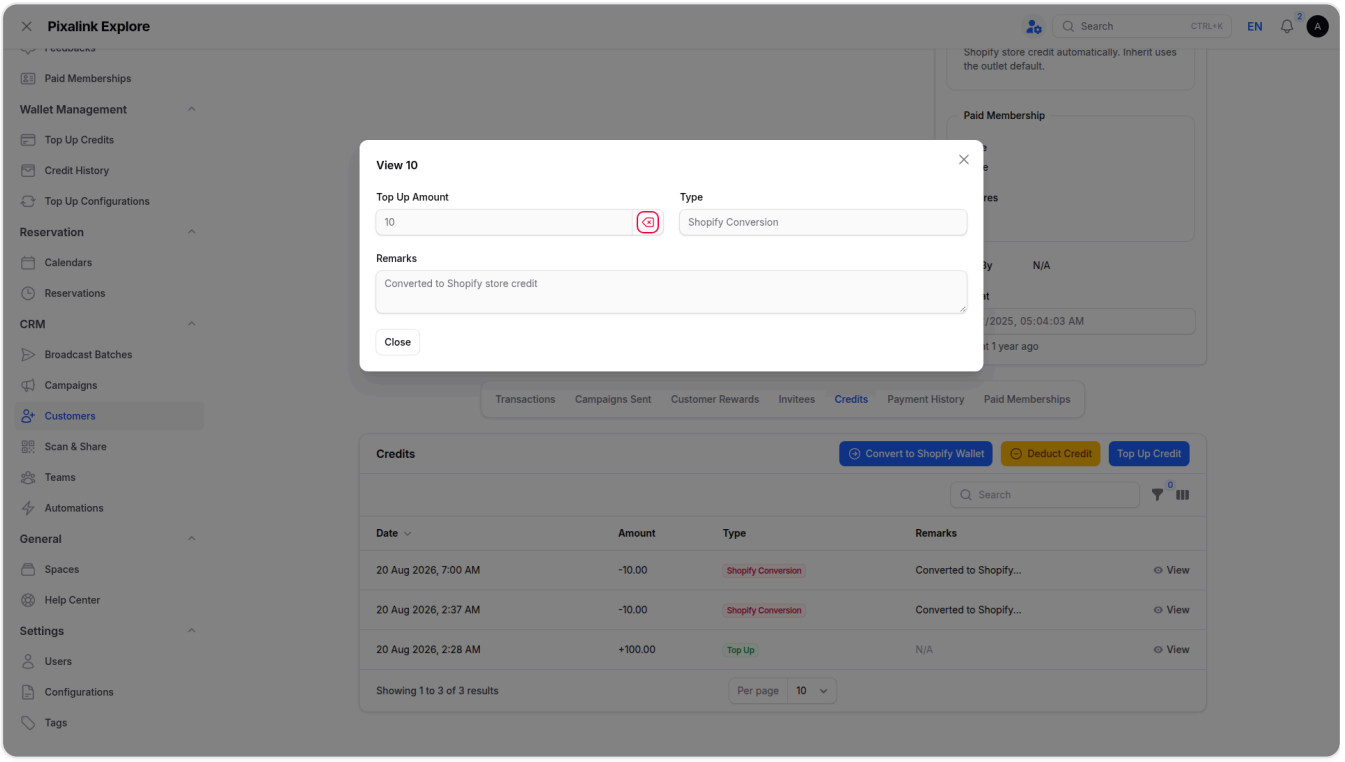
1. Open **Customers** and click **View** for the customer.



2. Open the **Credits** tab. Shopify top-ups appear with a negative amount, the type **Shopify Conversion**, and the remark **Converted to Shopify store credit**.



3. Click **View** on a transaction to see its amount, type, and remarks.



To reconcile a conversion with Shopify, you can also enable the optional **Shopify Transaction ID** column from the Credits table's column settings.