How to Start Accepting Online Payments (Payment Gateway)

What Is This?

A payment gateway lets your customers pay you online through Pixalink, for example to top up their credit wallet in your customer portal. You cannot switch it on yourself from the admin panel. The Pixalink support team sets it up with you: they arrange the agreement with the payment provider and connect it to your account.

What Needs a Payment Gateway

Once your payment gateway is connected, you can use:

- **Online credit top-ups**: customers top up their credit wallet in your customer portal. See How to Give Bonus Credits When Customers Top Up (https://kb.pixalink.io/articles/how-to-set-up-credit-top-up-settings).
- **Paid reservations**: customers pay when they book a timeslot. See How to Set Up Payment for Calendar Reservations (https://kb.pixalink.io/articles/how-to-set-up-payment-for-calendar-reservations).
- **Paid membership payment links**: customers pay for a membership with a link or QR code. See How to Sell a Paid Membership with a Payment Link (https://kb.pixalink.io/articles/how-to-sell-a-paid-membership-with-a-payment-link).

How to Get It Set Up

1. Contact the Pixalink support team and tell them you want to accept online payments.
2. The team arranges the agreement with the payment provider for you and tells you what they need from your business.
3. Once the agreement is in place, the team connects the payment gateway to your Pixalink account.
4. Turn on the features you want, such as online top-ups, using the guides above.

> **Note**
>
> Until the payment gateway is connected, the online payment options above do not appear in your admin panel or customer portal.

Good to Know

- Customers can still top up credits at your counter without a payment gateway. Your staff record the top-up for them.

Need Help?

Contact the Pixalink support team to start the payment gateway setup.