

How to Sell a Paid Membership with a Payment Link

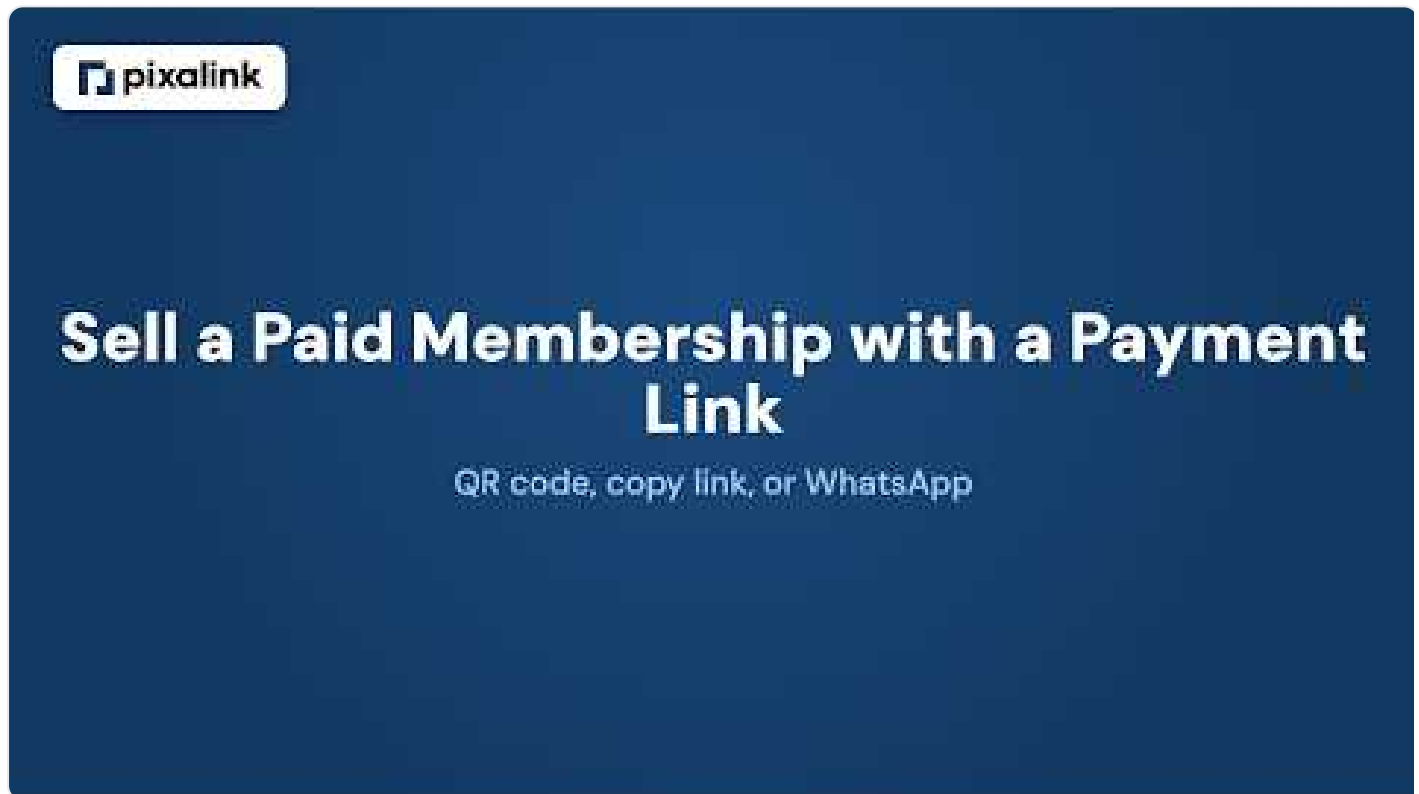
What Is This?

Sell a paid membership without taking cash. Pixalink creates a secure payment link you can show as a QR code, copy, or hand over on WhatsApp. The membership switches on once the customer pays.

Real-Life Example

Farah runs Petal & Stem in Subang. A regular, Aishah, wants the RM12 monthly VIP Membership but has no cash. Farah opens Aishah's profile and picks **Online Payment (Generate Link)**. Aishah scans the QR code, signs in to the loyalty portal, and pays by online banking. Farah refreshes the page and sees the membership active.

Video Walkthrough



Watch the video: <https://www.youtube.com/watch?v=hmhUyQdCeG8>

How to Set It Up

Before you start, check that paid memberships are on and your CommercePay gateway is set up. Save the customer's phone number for the WhatsApp button.

1. Go to **Admin Panel → CRM → Customers**.

 Dashboard

Loyalty Program

 Record Points

 Point History

 Rewards

 Customer Portal Design

 News Feeds

 Referral Configurations

 Tier Configurations

 Feedbacks

Reservation

 Calendars

 Reservations

CRM

 Broadcast Batches

 Campaigns

 Customers

 Scan & Share

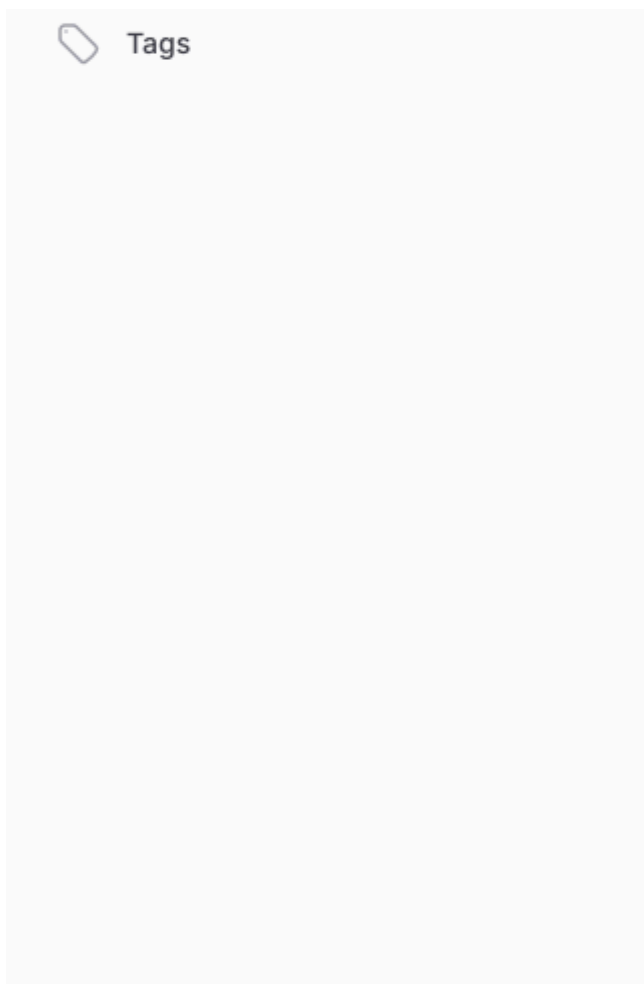
General

 Spaces

Settings

 Users

 Configurations



2. Search for the customer and click **View**.

Pixelink

Customers > List

Customers

Record Point New Customer Show QR Code Send Campaigns

Search: Aisyah Rahman

Name	Phone Number	Tags
Aisyah Rahman	+601112223331	N/A

Showing 1 result

Per page 10

View Edit Delete

Dashboard

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News Feeds

Referral Configurations

Tier Configurations

Feedbacks

Paid Memberships

Forms

Forms

Wallet Management

Top Up Credits

Credit History

Top Up Configurations

Reservation

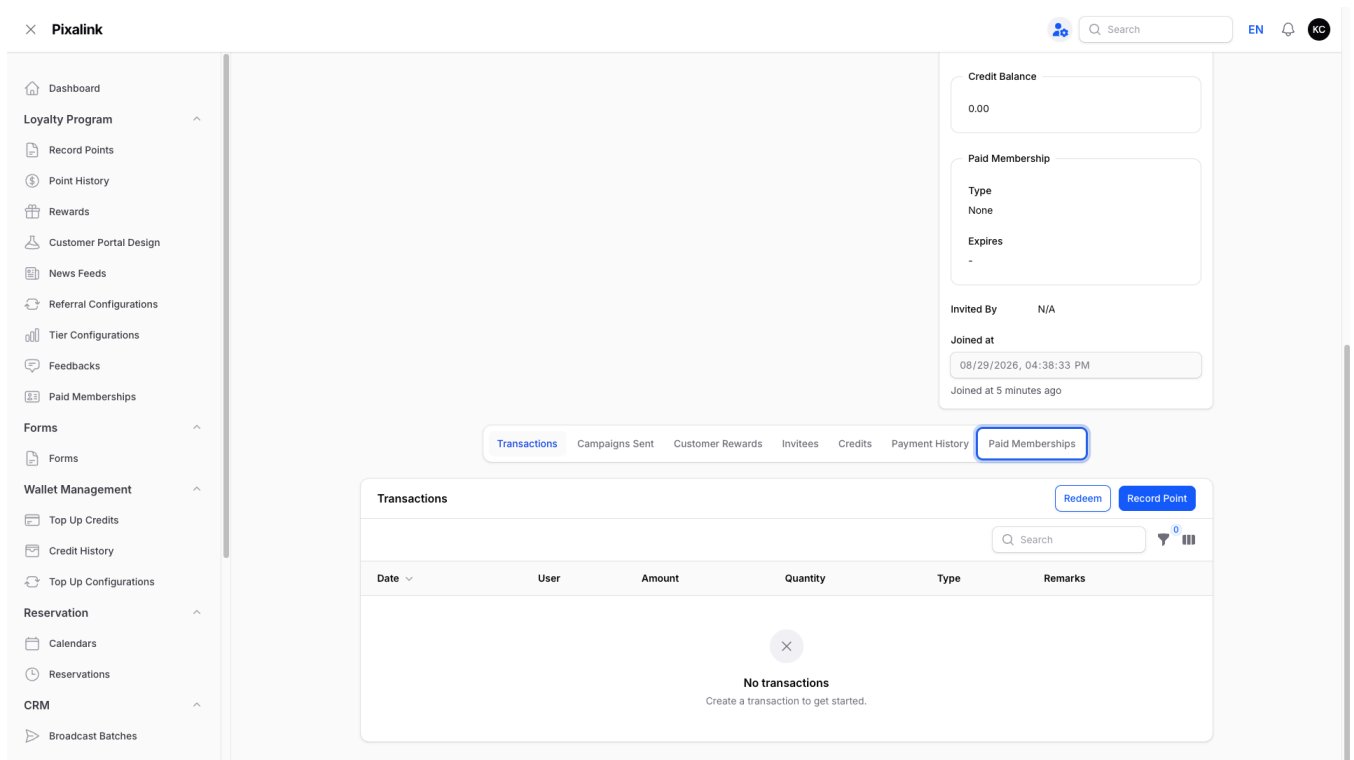
Calendars

Reservations

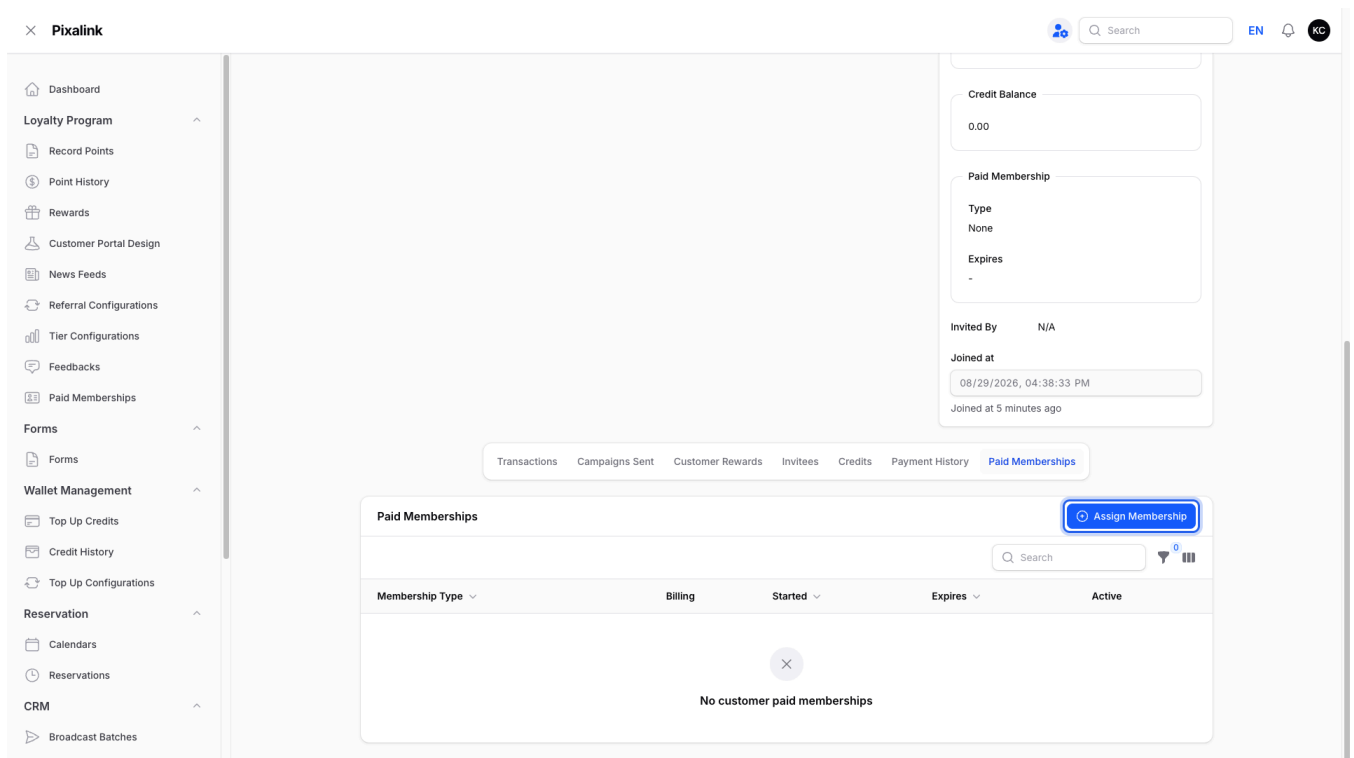
CRM

Broadcast Batches

3. Click the **Paid Memberships** tab.



4. Click **Assign Membership**. If the customer already has an active membership, the button is hidden. Use **Renew** on their row instead.



5. Pick the **Membership Type** and **Billing Cycle**, set **Payment Method** to **Online Payment (Generate Link)**, then click **Submit**.

Assign Membership

Membership Type*

VIP Membership

Billing Cycle*

Monthly - RM12.00

Payment Method*

Online Payment (Generate Link)

Price

RM 12.00

A payment link will be generated for the customer to complete the purchase.

Submit

Cancel

6. Share the link from the pop-up. Let the customer scan the QR code, or click the copy icon to paste it anywhere. **Share via WhatsApp** opens WhatsApp with the message written; press send yourself. **Download QR** saves the code as an image.

Payment Link — VIP Membership



Let the customer scan this QR code to open the payment page, or share the link below.



Copy Link

<https://staging-web-payments.commerce.asi>



Share via WhatsApp

Download QR

Close

7. Click **Share Payment Link** on the membership row if you closed the pop-up too early. It opens the same pop-up.

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Pixalink

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Broadcast Batches

EN

🔔

KC

🔍 Search

Lifetime Total Spent

0.00

Credit Balance

0.00

Paid Membership

Type
None

Expires
-

Invited By

N/A

Joined at

08/29/2026, 04:38:33 PM

Joined at 30 minutes ago

Transactions

Campaigns Sent

Customer Rewards

Invitees

Credits

Payment History

Paid Memberships

Paid Memberships

Assign Membership

🔍 Search

🔼 🔽

Membership Type	Billing	Started	Expires	Active	
VIP Membership	Monthly	29 Aug 2026	29 Sep 2026		Share Payment Link History

Showing 1 result

Per page 10

What Your Customers Will See

The link opens a secure payment page with the membership name and price. If the customer isn't signed in to your loyalty portal, they sign in first. After they pay, the membership activates and its benefits appear in the portal.

PIXALINK SDN. BHD.

⚠ Do not refresh or close this page during the payment.

Payment Method

Please click and select your payment method

E-Wallet and QR

Online Banking

*B2C = Retail Internet Banking
*B2B = Corporate/Company Internet Banking

☒ Retail Internet Banking ☐ Corporate Internet Banking

Select your preferred bank

Select...

Cards

Paylater and Installments

☐ I agree to the payment [terms & conditions](#) & [privacy policy](#)

CANCEL **PROCEED**

[RETURN TO MERCHANT](#)

Payment Summary

⚠ All transactions are secure and encrypted

Amount **MYR 12.00**

Transaction ID **NBDEDNAQ7K**

Payer **Aisyah Rahman**

Pay to **PIXALINK SDN. BHD.**

Payment Method **Retail Internet Banking**

Reference ID **MEMBERSHIP-6A929C8478AE2**

Description **VIP Membership - Monthly Membership**

Powered by **commercepay**

Good to Know

- **Share via WhatsApp** only appears when the customer has a phone number saved.
- Until the customer pays, the **Active** column shows a red cross. Refresh the page after payment.
- Each link belongs to one customer and one membership, so never reuse it.
- A link lasts about a day, then you create a new one.
- Customers can also buy a membership themselves on the loyalty portal's **Membership** page. A payment link is for handing one to a specific customer.

Need Help?

Reach out to our support team.

What's Next?

- [How to Assign a Paid Membership to a Customer Manually](#) — take cash or gift a membership instead
- [Paid Memberships](#) — overview of the feature
- [How Customer Membership Statuses Work](#) — what active, pending and expired mean

► [Video transcript: How to Sell a Paid Membership with a Payment Link](#)