What Is This?

Serve customers faster at your counter. The Cashier screen lets staff find a customer and record points, use vouchers or handle credits in a few taps. Set it up once per device.

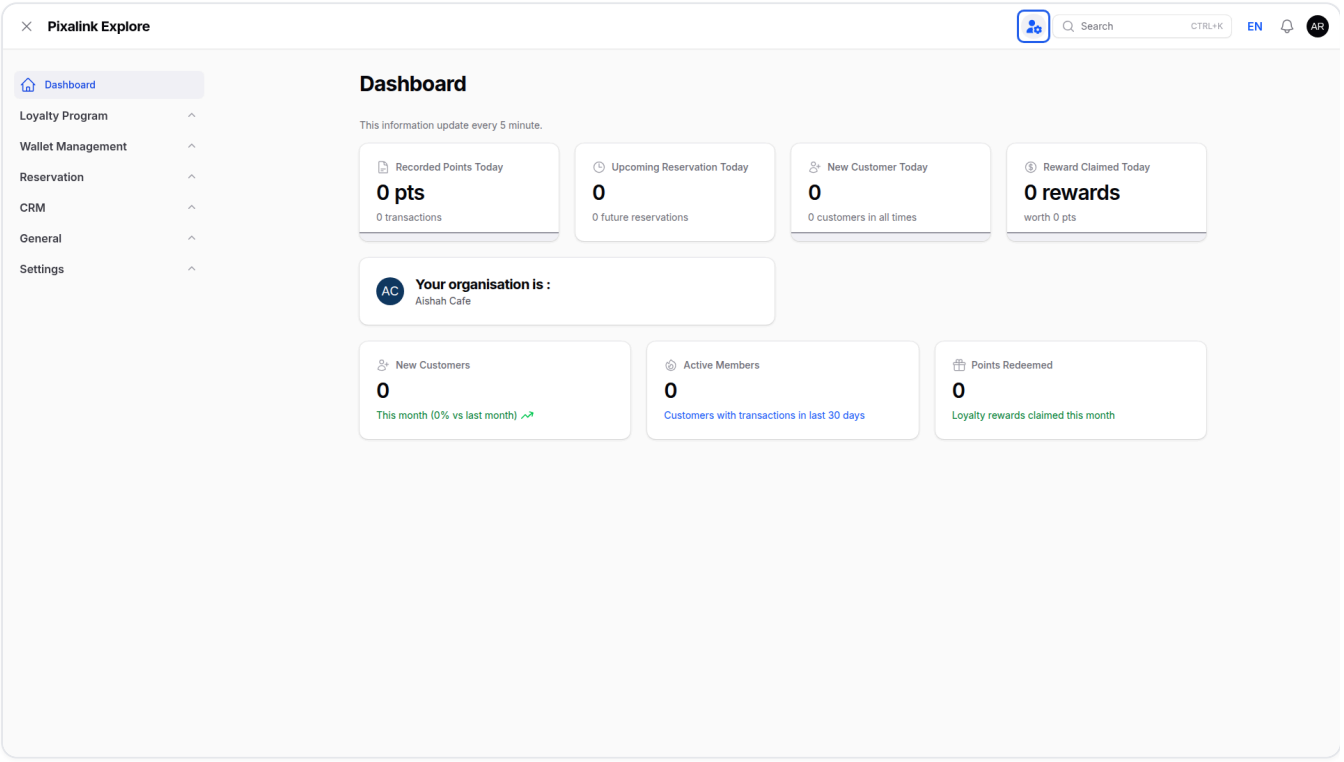
Real-Life Example

Aishah runs a cafe in Petaling Jaya. Her staff opened the Admin Panel on the counter tablet and searched for the right page. Queues grew at lunch.

She set **Open after signing in** to Cashier on the tablet. Now staff sign in and land straight on the Cashier screen. On her laptop, she keeps the Admin Panel.

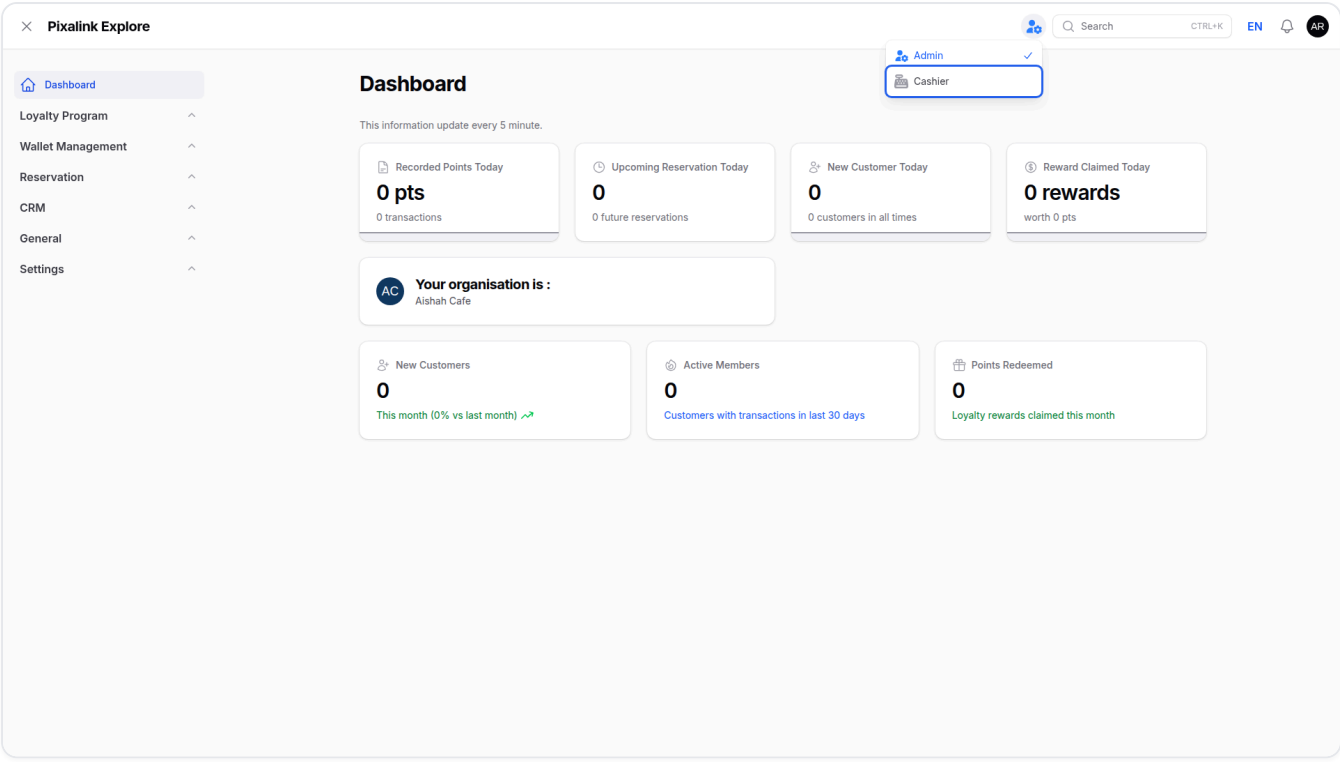
How to Set It Up

1. Look at the top of the **Admin Panel** and click the round panel switch icon, next to **Search**.



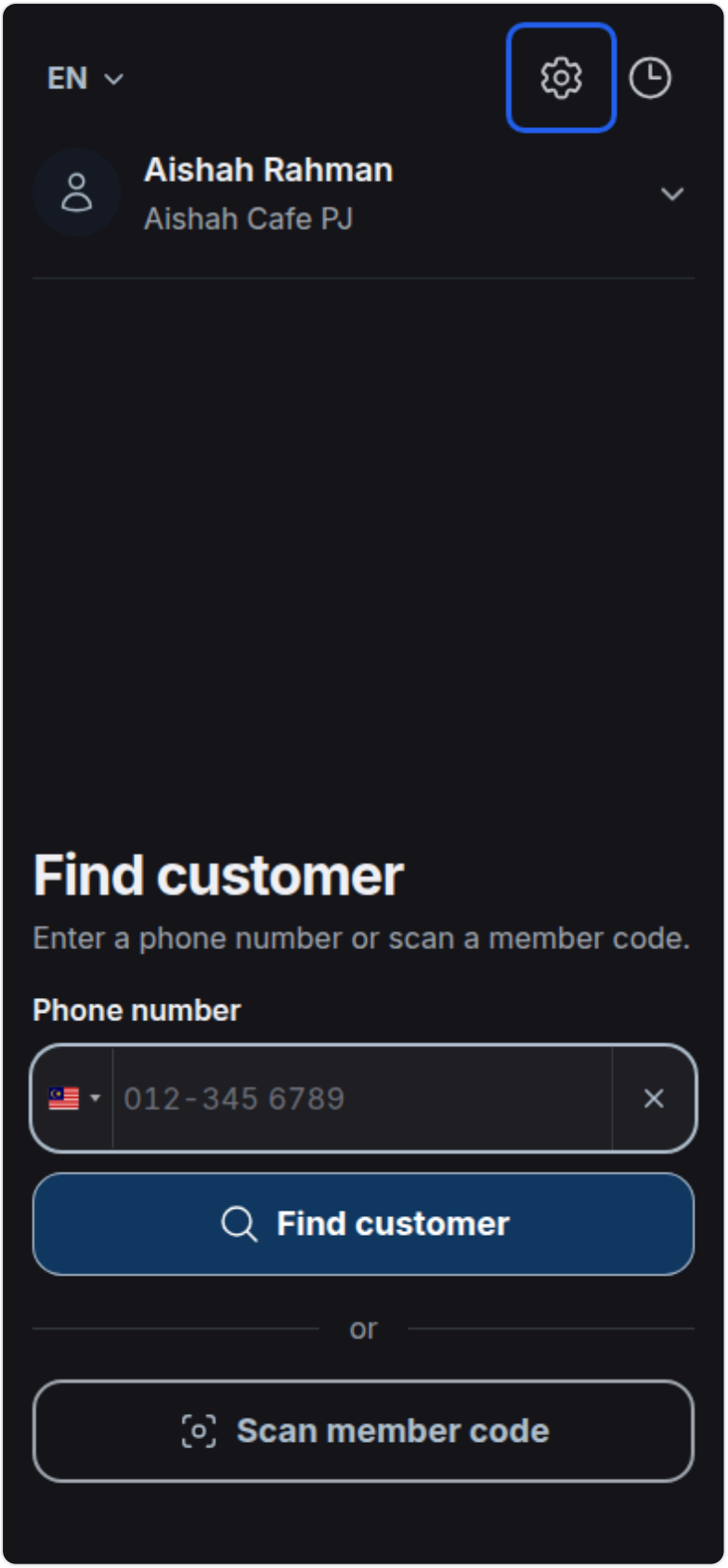
The blue box marks the panel switch. Hover over it to see Admin, the panel you are in now.

2. Click **Cashier**.



The list shows Admin and Cashier, and Analytic if your business has it.

3. Tap the gear icon at the top right, next to the clock icon, to open **Preferences**.



Preferences are saved in this browser on this device only.

4. If you see **Open customers on**, tap **Points**, **Credits** or **Stamps**.

Each customer opens on the tab you pick.

5. Under **Open after signing in**, tap **Cashier** on your counter device. Keep **Admin** on your laptop.

Cashier is not picked yet, so Admin is ticked.

6. Turn **Dark mode** on or off.

Dark mode is on at first.

7. Tap your name at the top, then tap **Go back to Admin Panel**.

*The same sheet has **Switch user** and **Log out**.*

What Your Customers Will See

Your customers never see this screen. They only see their points, vouchers and credits update.

Good to Know

- Preferences are saved in this browser. Set up each tablet and laptop on its own. If you clear the browser's data, set them again.
- Dark mode can help an always-on counter screen last longer on battery.
- **Open customers on** shows only if you can use more than one of Points, Credits and Stamps.
- If your business can search by name, you also see **Find customers by**.
- After you pick Cashier on a device, anyone allowed to use it lands there when signing in on that device. A link to a specific Admin page opens that page instead.

Need Help?

If you don't see **Cashier** in the panel switch, or there is no switch next to **Search**, ask the Pixalink team to turn on Cashier for your business. Staff who can't record points, use vouchers or handle credits won't see it either.

What's Next?

- How to Scan Customer Barcodes with Your Camera (https://kb.pixalink.io/articles/how-to-scan-customer-barcodes-with-your-device-camera)
- Admin Panel Logins Explained (https://kb.pixalink.io/articles/admin-panel-logins-explained-devices-staff-permissions)
- How to Create a Custom Role for Your Staff (https://kb.pixalink.io/articles/how-to-create-a-custom-role-for-your-staff)