

How to Connect AutoCount AgileX to Pixalink

What Is This?

Connecting AutoCount AgileX links your sales and member records to your Pixalink loyalty program. Once linked, your customers and their spending flow into Pixalink on their own. You stop typing the same records into two places, and your points stay correct.

Real-Life Example

Ahmad runs Kopi Corner, a busy cafe in Bangsar. He already keeps his sales and members in AutoCount. Every morning he retyped new customers into Pixalink by hand, and often missed a few. After connecting AutoCount to Pixalink, his members and their spending now appear on their own. He can also send reward vouchers straight to his counter. His points always match his till, so nobody argues over a free coffee. Now Ahmad spends his mornings making drinks, not copying names between two systems.

How to Set It Up

Your Pixalink onboarding team performs this setup for you. The connection settings live in Pixalink's internal panel, not in your Admin Panel, so there is nothing here for you to switch on yourself. What you need to do is send your Pixalink contact two details, and they will do the rest — usually in a few minutes.

The two details are your web address (**Base URL**) and your **API Key**. These come from AgileX, your AutoCount API connection provider — not from the AutoCount software itself. If you do not have them yet, contact AgileX to request your connection details.

This is what your Pixalink contact does with them, so you know what to expect:

1. Switches on **Enable POS integration module**, then chooses **AutoCount AgileX** from the **Pos Provider** list.

☒ **Enable POS integration module**

If enabled, this organisation can use POS integration module.

Pos Provider

AutoCount AgileX

2. Enters your **Base URL** and **API Key** in the two boxes shown.

Base URL

Full AutoCount Web API base URL including protocol and host

API Key

3. Clicks the blue **Verify Connection** button below the details to test the link, and waits for a **Connection Successful** message.

Base URL

Full AutoCount Web API base URL including protocol and host

API Key

[Verify Connection](#)

4. Switches on **Enable Customer Sync**, and **Enable Voucher Sync** too if you give out vouchers.

☒ **Enable Customer Sync**
Automatically import and sync customers between Pixalink and AutoCount

☒ **Enable Voucher Sync**
Push Pixalink reward vouchers to AutoCount POS. Requires "Enable 3rd Party Reward Redemption" (Features tab) so RewardVoucher codes exist to push.

5. Clicks **Save changes** to finish.

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What Your Customers Will See

Your customers see none of this setup. Behind the scenes, their details and purchases move into Pixalink for them. They keep earning points as they spend, and can claim their vouchers at your counter as before.

Good to Know

- These settings sit in Pixalink's internal panel. If something needs changing later, ask your Pixalink contact rather than looking for it in your own Admin Panel.
- **Enable Customer Sync** is on by default, so members and spending keep flowing in.
- **Enable Voucher Sync** is off by default, and only works once **Enable 3rd Party Reward Redemption** is switched on as well. Your Pixalink contact turns both on when you use vouchers. If your vouchers are not reaching your till, this pair is the first thing to ask them to check.
- Your **Base URL** is the connection web address AgileX provides for your AutoCount system.
- A **Connection Successful** message should appear before saving.
- The **Last Sync Date** fills in on its own after the first import. You never need to change it.

Need Help?

Our support team is happy to help you connect AutoCount and run your first import.

What's Next?

- [Connecting ZeonIQ POS with Pixalink Loyalty System](#)
- [How to Set Up Member Pricing with Eats365](#)